

17 March 2020

CORONAVIRUS COVID-19 STATEMENT

Dear Valued Customer,

In compliance with the guidelines of the Department of Health and WHO (World Health Organization), South Bakels has promptly implemented all possible preventative measures to prevent the spread of the virus and to date ensured continuity of supply and service to our Customers.

A concern has been raised by some of our customers concerning the Coronavirus, in particular regarding raw material ingredients supplied from China and other high-risk countries, that are used in our final product. At present the supply positions remain normal, albeit some short logistics delays.

The Consumer Goods Council of South Africa (CGCSA) has sent out communication urging its members and consumers to continue to maintain strict hygiene standards in light of the increasing reported cases of the Coronavirus (COVID-19), which has now been declared a global health emergency by the World Health Organisation (WHO).

South Bakels hereby makes the following statement regarding guarantee of safe production and delivery:

- 1) Since the onset of the outbreak of the virus in SA, South Bakels started implementing emergency measures. It is required by all the employees, contractors/deliveries and visitors to comply to the site rules. Following of strict Hygiene and disinfecting measures, timely reporting of sickness and illness and sanitizing of all work surfaces. The procedures are well informed to everyone, executed and supervised strictly. Production is under normal operation albeit different shifts were introduced on a 24-hour basis.
- 2) The South Bakels sites Nationally all conform to Food Safety Standards (GMP and HACCP) and receive FSA audits from Intertek.
- 3) South Bakels has a Corona virus management team, specifically focusing and dealing with this daily and weekly ongoing.
- 4) Standard precautions being followed are hand hygiene, the use of appropriate personal protective equipment (PPE) according to risk assessment, safety practices, safe waste management, environmental cleaning and sanitation which also helps to reduce the spread of pathogens.

Although no supplies can ever be guaranteed, based on the above information and measures, we are confident and capable to ensure timely, safe and quality products to all our customers.

Should our position change, we will be sure to communicate with you.

Yours Sincerely,



Gerhard Grobbelaar
Managing Director

SOUTH BAKELS (PTY) LTD

235 Main Road Martindale 2092 PO Box 9583 Johannesburg 2000

Telephone 011 673 2100

sbakels@sbakels.co.za www.sbakels.co.za

A member of the SWISS  BAKELS Group